ANNEX 2 to the Terms and Conditions

Privacy Policy

This Privacy Policy constitutes information on the principles of processing and protection of personal data collected by the Controller of the personal data from the users of the website to whom the data refers. The Privacy Policy is informative, which means that it does not create obligations for the users whose personal data is processed, but it has an informative function.

1. The Controller of the personal data processed on the Shop website is the Seller i.e.:

   Nevera spółka z ograniczoną odpowiedzialnością (Nevera limited liability company) with its seat in Poznań, ul. Ostrowska 474, 61-325 Poznań, entered into the Register of Entrepreneurs of the National Court Register under the KRS number 0000888025, with a tax identification number NIP 7822895268 and the statistical number REGON 388375328

   The Controller of the personal data may be contacted:

   E-mailowo: **sales@nevera.pl**
   Phone: **+48 452 139 800**
   Postal service:: Nevera spółka z o.o.
   ul. Ostrowska 474, 61-325 Poznań

2. Personal data shall be processed in accordance with the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation), hereinafter called RODO and the currently applicable provisions of Polish law.
3. The Seller processes a website user's personal data in order to enable the user to enter the Shop website and browse its content, for the Shop user to make use of the newsletter, for the Shop user to register a customer account on the shop website, for the conclusion and performance of a contract for the sale of Goods and for the handling of an interactive form – in accordance with the messages displayed on the Shop website.
4. The legal basis for the processing of personal data by the Seller is:

   - **Article 6(1)(b) RODO –** data processing takes place in order to conclude and perform the contract of sale of the Goods and to take action at the request of the data subject prior to entering into contract of sale; providing the data is not obligatory, but it is necessary in order to conclude the contract or to use the functionality of the website shop, e.g. to create a customer account, to receive a newsletter. If such data are not provided, it will not be possible to conclude a sales contract or use a certain website functionality.

- **Article 6(1)(c) RODO –** processing is necessary for compliance with a legal obligation to which the controller is subject, i.e. to maintain accounting and tax records in connection with the Accounting Act and other tax and accounting laws, to process complaints and returns within the time and form specified by law.
- **Article 6(1)(f) RODO –** processing is necessary for the purposes of the legitimate interests pursued by the Controller, i.e. for purposes:

– pursuing sales – establishing business relationships,
– taking care of image – handling complaints and requests,
– maintaining liquidity – collecting receivables,
– defending the interests of the entrepreneur – suing of claims and defense against claims,
– taking care of the interests and image of the entrepreneur – marketing of own services,
– selling services and promoting business partners – marketing of foreign services and goods.

5. The Seller processes personal data indicated by the Customer himself, e.g. when purchasing goods via the website, creating an account, communicating with the Seller. Personal data may include: name and surname, e-mail address, postal address (street, house and flat number, town, postal code, country), or delivery address if different, telephone number, and in the case of non-consumer customers additionally company name, NIP tax identification number and name and telephone number of the contact person.
6. The Seller may share the personal data collected from the Customer with entities with which it has entered into data processing entrustment agreements (e.g. related to bookkeeping, IT, legal, financial services, debt collection), as well as with entities entitled to obtain such data on the basis of legal regulations.
7. The Customer or any other user of the Store has the right to access their data and to receive a copy of their data, the right to rectify (amend) their data, the right to erasure their data, the right to restrict data processing, the right to object to data processing, the right to data portability, the right to submit a complaint to the President of the Personal Data Protection Office, and the right to withdraw consent to the processing of personal data (in cases where the processing of personal data is based on the Customer's consent). In order to exercise these rights, the request should be addressed to the above-mentioned: e-mail address, telephone number or address of the Seller (Administrator).

8. Cookie policy

What are "cookies"?

Cookies are IT data, in particular text files, stored on the Customers' device for the use of websites. These files allow for the recognition of the Customer's device and the appropriate display of the website adapted to his/her individual preferences. "Cookies" usually contain the name of the website from which they originate, the time they are stored on the device and a unique number.

The mere sending of a cookie to the browser shall in no way violate the privacy of the user. The information contained in the cookie may only be used by the website from which it was sent. Disabling cookies in the browser you use will not adversely affect the content or functioning of our websites, it may only reduce the convenience of the website.

What do we use cookies for?

Cookies are used for:

- adapting the content of the Website's pages to the Customer's preferences and optimising the use of the websites; in particular, these files allow for the recognition of the Website Customer's device and the appropriate display of the website, adjusted to his/her individual needs;
- creation of statistics which help to understand how the Service's Clients use the websites, which allows to improve their structure and content;
- maintenance of the session of the Customer of the Website (after logging in), thanks to which the Customer does not have to re-enter his/her login and password on each subpage of the Website.

What kind of cookies do we use?

The Website uses two main types of cookies: "session" cookies and "permanent" cookies (persistent cookies). "Session" cookies are temporary files that are stored on the customer's device until the customer logs out, leaves the website or switches off the software (web browser). "Persistent" cookies are stored on the customer's device for the time specified in the parameters of the cookies or until they are deleted by the Customer.

Deletion of cookies

In many cases, the web browsing software (web browser) allows cookies to be stored on the customer's device by default. Customers may change their cookie settings at any time. These settings can be changed in particular in such a way as to block the automatic handling of cookies in the settings of the web browser or inform about their placement on the customer's device each time. Detailed information on the possibility and methods of using cookies is available in the settings of your software (web browser).

9. This Policy forms part of the Terms and Conditions of the Online Shop. All definitions contained in this Policy have the meanings given to them in the Terms and Conditions.